

Frequently Asked Questions about GivePlus online giving:

What payment methods can I use to donate?

GivePlus online donations can be made with your checking or savings account, or via major debit/credit cards. GivePlus account holders can store this information for future use.

Will I receive a receipt?

If you are logged into your GivePlus account or enter your email address when completing a guest donation, you will receive a receipt via email. When you are logged in, you will also be able to view transactions in your giving history.

When I make a donation, is my bank and credit card information secure?

Yes. GivePlus meets or exceeds all industry standards to safeguard your data. This includes leveraging technology and encryption to ensure that your data stays safe during transmission.

Can I set up recurring donations in GivePlus online?

Yes – if you are logged into your GivePlus account. You can select the frequency of the gift during the donation process. If you are giving to multiple funds, you can even set up different frequencies of recurring donations with each fund.

Can I delete or change a recurring donation?

Yes – if you are logged into your GivePlus account. To make any changes to a recurring donation, simply delete the current donation and then set up a new recurring donation with the desired changes. Here are the steps to follow.

1. Go to the [UUFM donate page](#).
2. On the right side of the GivePlus frame enter your email and password. Click Sign In.
3. Under the Summary tab you can Add or Edit transactions or your account information.
4. When finished, select Log Off.

What donations are displayed in the GivePlus online giving history?

When you choose to create a GivePlus account, you can log in to view your giving history. This history will include electronic donations you've made via the church's online giving page. This also includes donations you made when you were logged into an account associated with the same email address as your GivePlus account. Any electronic donations made as a guest (without logging in) will not be visible in the app's giving history.

Do I need to create a GivePlus account?

While you can make a one-time donation as a guest, creating an account allows you to access several convenient GivePlus features. Once you create an account and log in, you can securely store your bank, credit or debit card information to quickly make future donations. You can also set up recurring donations or review your giving history in the app. It's simple to create an account and only takes a few minutes.

How do I create a GivePlus account?

To create a GivePlus account, you will be asked to enter your email address and create a password. An email will be sent to you to verify your email address. Click on the link sent to you via email, and you're finished!

I forgot my GivePlus username or password. What do I do now?

Your username is the email address you used to create your GivePlus account. If you can't remember your password, click the *Forgot Password?* link and follow the instructions to create a new one. If you can't remember your email address, contact your church for an account lookup or create a new GivePlus account with a new email address.

How do I change my password?

Log into your GivePlus account with your current password. Next, go to the sidebar menu, select *Account Profile* then click *Change Password* and follow the instructions.